

Classroom (Podium) PC computers, intermittent issues with computer audio

Incident also posted to status page

<https://manage.statuspage.io/pages/2z1s8gh0c177/incidents/m9717h18m0xq>

Investigating

Some faculty have reported intermittent issues using computer audio in classrooms. OIT Learning Environments and Campus Services teams are investigating. ****Please note, this does not impact any other room audio sources such as laptops, Mac computers or microphones in any rooms.****

If you have a presentation that includes audio and plan to use the PC computer for an upcoming class, the Learning Environments team will be happy to meet with you at the start of your class to ensure that the audio is working properly. Please contact us at [713-348-4989](tel:713-348-4989) for immediate assistance or contact the OIT Help Desk (713-348-HELP or helpdesk@rice.edu) to request assistance in advance.