

Jan 28 Database Upgrade Impacts Some Services

At 6:00 PM on Wednesday, January 28, IT will upgrade a database server upon which several IT services depend. During the upgrade, the following services will be unavailable:

- Confluence / docs.rice.edu
- Confluence / wiki.rice.edu
- JIRA / issues.rice.edu, a bug-tracking system used by several departments
- Jabber / jabber.rice.edu, an Instant Messaging service built on XMPP used by several departments
- Grouper / grouper.rice.edu, a permissions management system used in IT and by other departments
- MyNetID / MyNetId.rice.edu, including password changes and account provisioning
- Apply / old.apply.rice.edu, including Keyvault access and administrative access

Status updates will be posted online: <http://it.rice.edu>.