

Audio Video upgrade complete

Early this morning, IT's Academic Technology Services team installed an upgrade to the audio/video streaming services that feed media into OWL-Space course pages and the public media archives. The upgrade was complete and the system returned to normal service by 8:30AM. Please email the Help Desk (helpdesk@rice.edu) if you have any issue with your audio/video stream in OWL-Space or the public media archives.