

Home page

Rice IT Status: status.rice.edu



This IT Status widget can be found on OIT website: <https://oit.rice.edu/>

IT STATUS ●
0 [issue](#)
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IT Status: status.rice.edu



SUBSCRIBE TO UPDATES

All Systems Operational

About This Site

Welcome to OIT Status Page at Rice University. If you have any suggestions or don't see an issue posted here, please contact OIT Help Desk.

Accounts and Access	Operational
Administrative and Enterprise Systems	Operational

To subscribe, go to IT Status page: status.rice.edu and select the "Subscribe to Updates" button.

More information on: How to Manage Your Subscription to IT Status (email, SMS, RSS feed):

<https://kb.rice.edu/page.php?id=84257>

IT Status | <https://status.rice.edu>

Informational: Instructions on posting an incident or maintenance status alert

OIT Web Sites

- oit.rice.edu/ - IT services, tools, and applications supported at Rice.
- vpit.rice.edu/ - OIT organization and policies and procedures.
- OIT Help Desk: <http://helpdesk.rice.edu/>
- Open Help Desk Ticket: <https://oit.rice.edu/request-help>
- Email: helpdesk@rice.edu
- Call: 713-348-4357 (HELP)

OIT News and Announcements | <https://kb.rice.edu/>

See sample below.

The screenshot shows a web browser displaying the Rice University Knowledge Base (KB) website. The address bar shows <https://kb.rice.edu>. The page features a navigation menu with links for Undergraduates, Graduates, Parents, Faculty & Staff, Fondren Library, Maps, Visit, and Virtual Tour. Below the navigation is a search bar with the text "Search the KB..." and a dropdown menu set to "All Topics". The main content area is titled "OIT News and Announcements" and features a news article titled "Migration to New VPN by October 31, 2018 | Discontinue support for old Cisco VPN Client" dated Sep 18, 2018, 8:51 AM CDT. The article text states: "This message is intended for those who are still using the old Cisco VPN client that was downloaded through 'Apply'. This old service has been discontinued by the manufacturer and will be taken offline on October 31, 2018. The new VPN service supports current operating systems, including recent versions of Macintosh and Microsoft Windows, as well as mobile devices like Apple iPads, Apple iPhones, Microsoft Surface, Android devices, and Google Chromebooks. In addition, VPN will require two-factor authentication with Duo." The page also includes a sidebar with "IT Status" and "Quick Login Links" for Webmail, Rice Google Mail, and Outlook Web Access.